Healing Paws Veterinary Hospital

Online System

– Handle Appointment(St.)

# Name:

Handle the Appointment for Standard Treatment

# Description:

This use case covers the handling process of an employee on a standard appointment.

# Actors:

# Employee

# Triggers:

The use case is triggered by a new and valid appointment send to the employee from the system.

# Preconditions:

The appointment must already submit by the customer and checked by the system.

# Postconditions:

After the use case is complete, the appointment will be labeled processing and be added into the system calendar

# Courses of events:

Basic course of events:

1. The system performs the Display Employee use case
2. A new emergency appointment appears from the display
3. The employee confirms the appointment and labels as processing
4. The employee informs the operating room to get preparation before the appointed time
5. After the customer arrival on time and the operating finish, the appointment will be labeled as finished
6. The tracking process begin

Alternate course of events:

1. The system performs the Display Employee use case
2. A new emergency appointment appears from the display
3. The employee confirms the appointment and labels as processing
4. The employee informs the operating room to get preparation
5. If the customer does not arrive on time or cancel this appointment, the appointment will be labeled as finished.

# Extension Points:

None

# Inclusions:

Display Employee